

Staff Program Quality Instrument

Directions: The following statements describe how your program may work. Please pick the number that shows how frequently the following happens in your program. For example, if a statement happens all the time, select “5” for “Always.”

	Never	Rarely	Some-times	A lot	Always
	1	2	3	4	5
Participants feel safe when they are at the program.					
Participants spread rumors about others.					
Participants keep others from being part of activities or groups.					
Staff in this program are good listeners.					
Staff are eager to help participants.					
Participants are willing to help each other.					
The program has rules about what sorts of behaviors are expected.					
Staff treat participants fairly.					
Participants are kind to one another.					
Participants and staff work together to plan activities.					
Participants choose the activities they want to do.					
Participants are encouraged to be leaders.					
Participants learn from activities that are challenging.					
Participants learn about different cultures.					
Participants learn new ways to communicate their ideas.					
Participants follow the rules of the program.					
Staff explain the rules to everyone.					
Guidelines and rules are enforced daily.					
Everyone's family gets invited to come to the program's activities.					
Participants learn about community resources (e.g., libraries, parks, and health department).					
Participants contribute to the community by helping others.					
Participants feel accepted.					
Participants feel like they can be themselves.					
Staff get to know participants by interacting with them.					